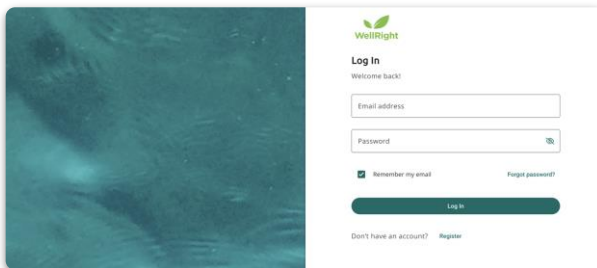


Fitbit Web Set Up

This integration allows you to sync your Fitbit device with WellRight's platform.



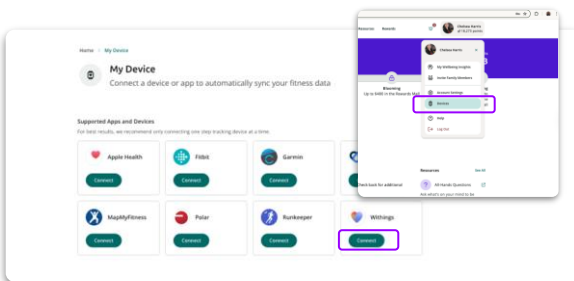
Step 1



Log In via the Web

1. Log in to your wellness program

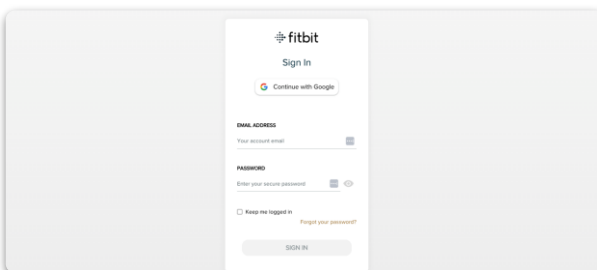
Step 2



Add a Device

1. Click on your profile.
2. Click "Devices."
3. Once you are on the Device page, and select "Fitbit."

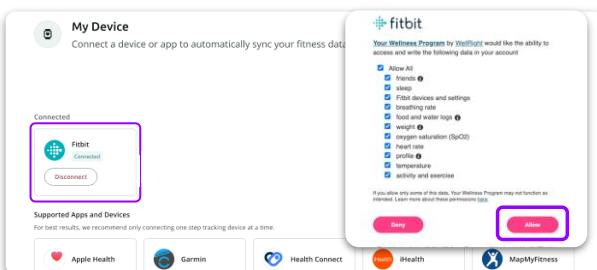
Step 3



Grant Permission

1. You will be directed to log in to your Fitbit account.

Step 4



Activate

1. Click on "Allow All," or at minimum select "activity and exercise" and "profile."
2. Select the "Allow" Button.
3. Your device is enabled!

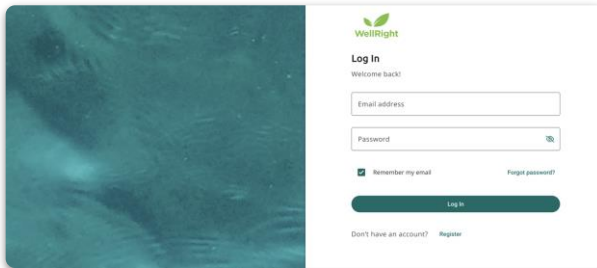
Note: It may take a few minutes for your steps to sync/update in the app.

Garmin Web Set Up

This integration allows you to sync your Garmin device with WellRight's platform.



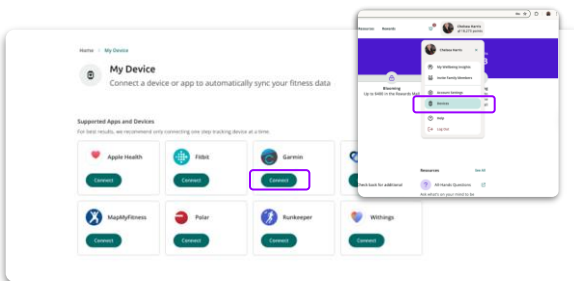
Step 1



Log In via the Web

1. Log in to your wellness program

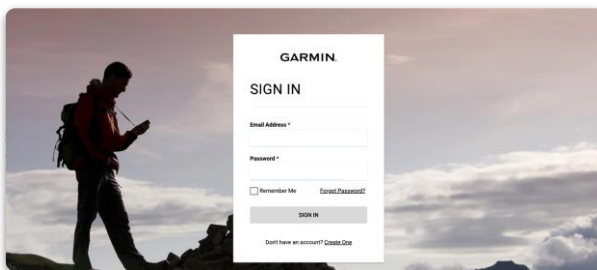
Step 2



Add a Device

1. Click on your profile.
2. Click "Devices."
3. Once you are on the Device page, an select "Garmin."

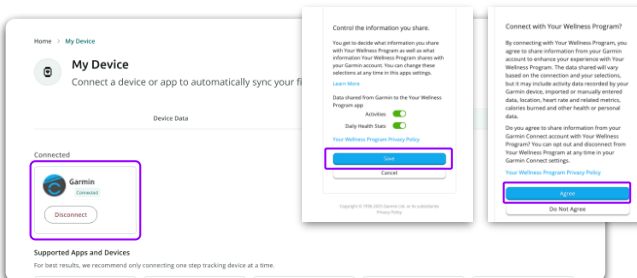
Step 3



Grant Permission

1. You will be directed to log in to your Garmin account.

Step 4



Activate

1. Click on "Save" or at minimum select "Activities" and "Daily Health Stats."
2. Click the "Agree" Button.
3. Your device is enabled!

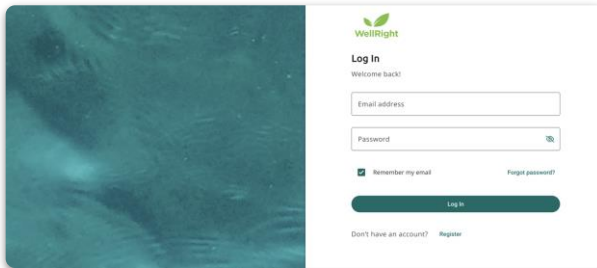
Note: It may take a few minutes for your steps to sync/update in the app.

iHealth Web Set Up

This integration allows you to sync your iHealth device with WellRight's platform.



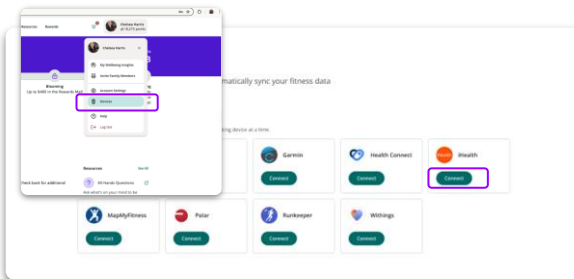
Step 1



Log In via the Web

1. Log in to your wellness program

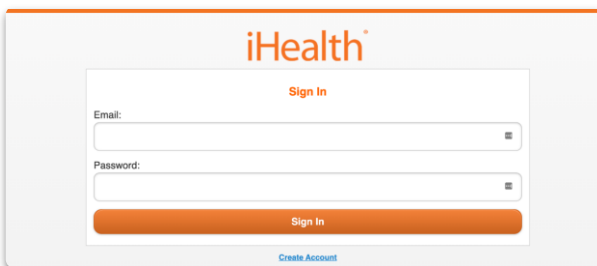
Step 2



Add a Device

1. Click on your profile.
2. Click "Devices."
3. Once you are on the Device page, and select "iHealth."

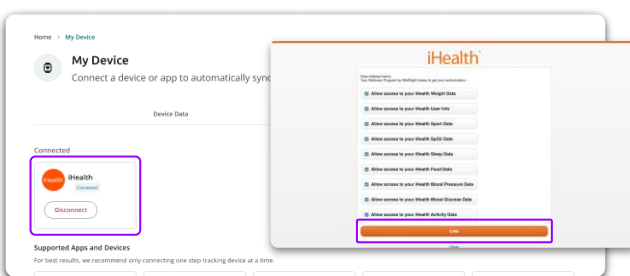
Step 3



Grant Permission

1. You will be directed to log in to your iHealth account.

Step 4



Activate

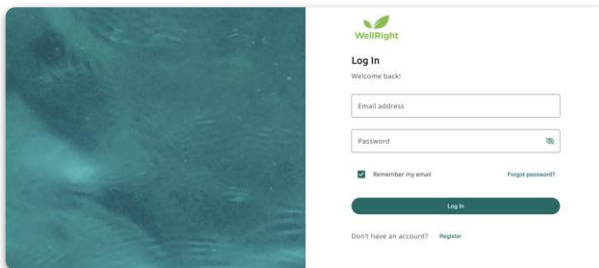
1. Checkmark all boxes and then Click "Link."
 2. Your device is enabled!
- Note:** It may take a few minutes for your steps to sync/update in the app.

Polar Web Set Up

This integration allows you to sync your Polar device with WellRight's platform.



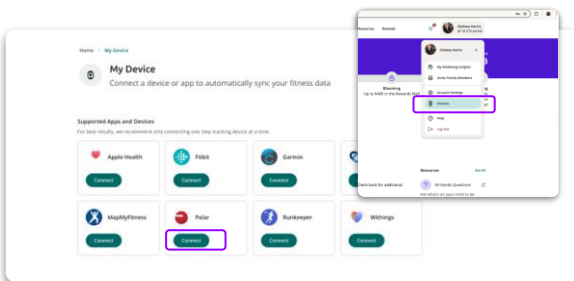
Step 1



Log In via the Web

1. Log in to your wellness program

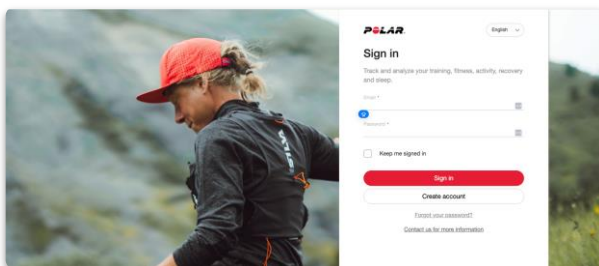
Step 2



Add a Device

1. Click on your profile.
2. Click "Devices."
3. Once you are on the Device page, and select "Polar."

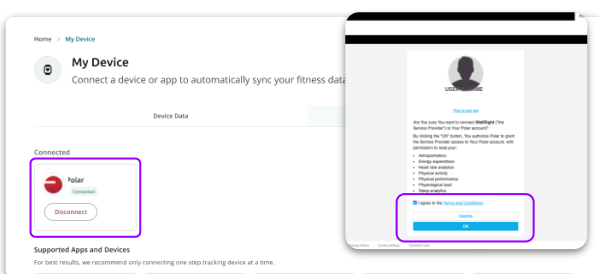
Step 3



Grant Permission

1. You will be directed to log in to your Polar account.

Step 4



Activate

1. Check "I agree to the Terms and Conditions." and then click "Accept."
2. Your device is connected!

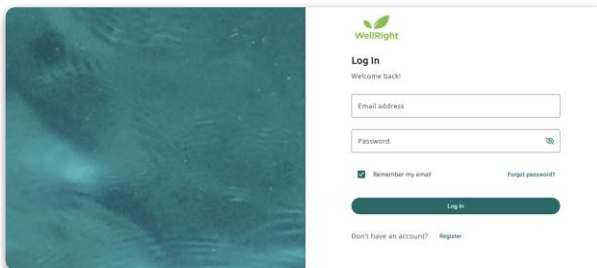
Note: It may take a few minutes for your steps to sync/update in the app.

Withings Web Set Up

This integration allows you to sync your Withings device with WellRight's platform.



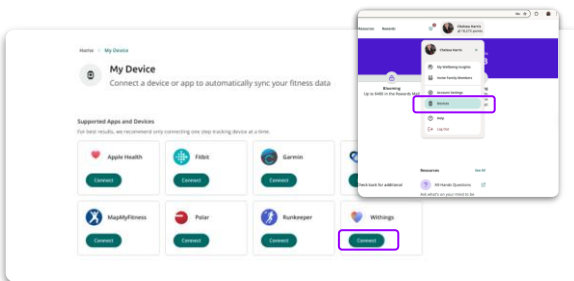
Step 1



Log In via the Web

1. Log in to your wellness program

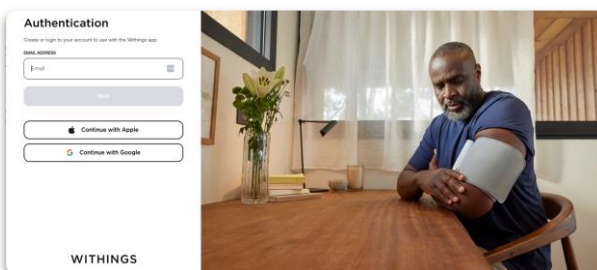
Step 2



Add a Device

1. Click on your profile.
2. Click "Devices."
3. Once you are on the Device page, and select "Withings."

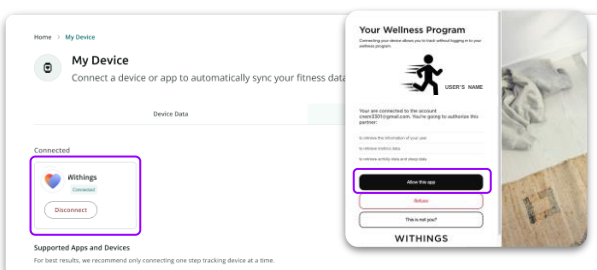
Step 3



Grant Permission

1. You will be directed to log in to your Withings account.

Step 4



Activate

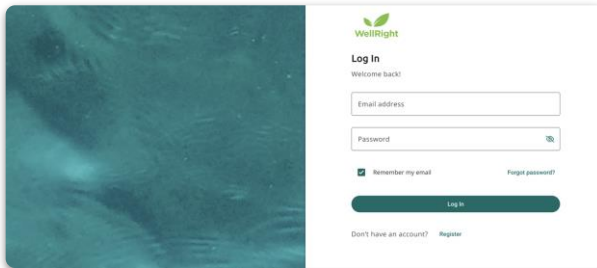
1. Click "Allow this app"
 2. Your device is connected!
- Note:** It may take a few minutes for your steps to sync/update in the app.

MapMyFitness Web Set Up

This integration allows you to sync your MapMyFitness with WellRight's platform.



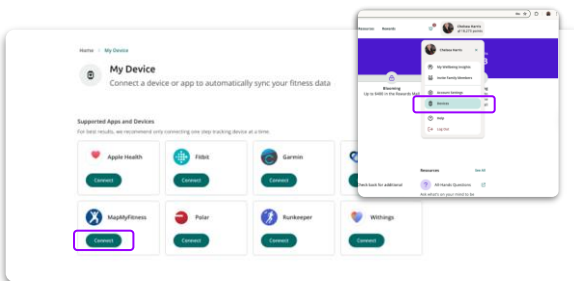
Step 1



Log In via the Web

1. Log in to your wellness program

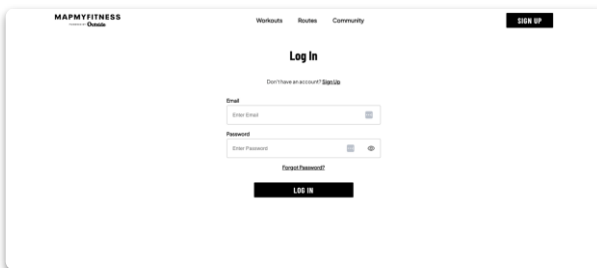
Step 2



Add a Device

1. Click on your profile.
2. Click "Devices."
3. Once you are on the Device page, and select "MapMyFitness."

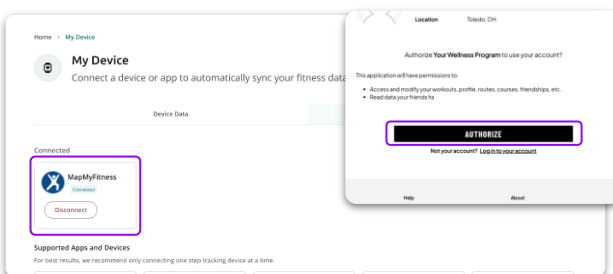
Step 3



Grant Permission

1. You will be directed to log in to your MapMyFitness account.

Step 4



Activate

1. Select "Authorize" to complete connection.

2. Your device is connected!

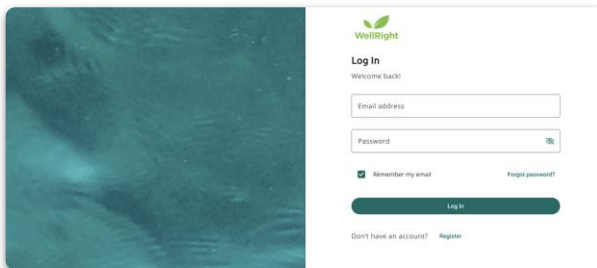
Note: It may take a few minutes for your steps to sync/update in the app.

Runkeeper Web Set Up

This integration allows you to sync your Runkeeper device with WellRight's platform.



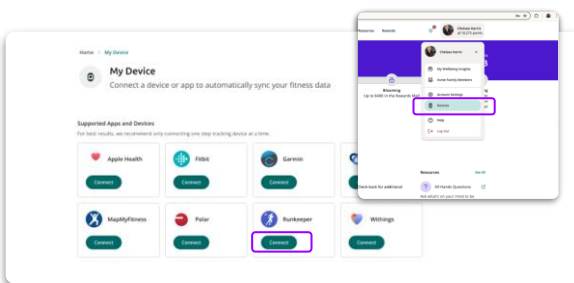
Step 1



Log In via the Web

1. Log in to your wellness program

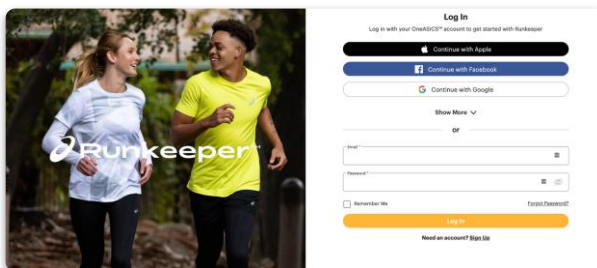
Step 2



Add a Device

1. Click on your profile.
2. Click "Devices."
3. Once you are on the Device page, find "Runkeeper" and click Connect.

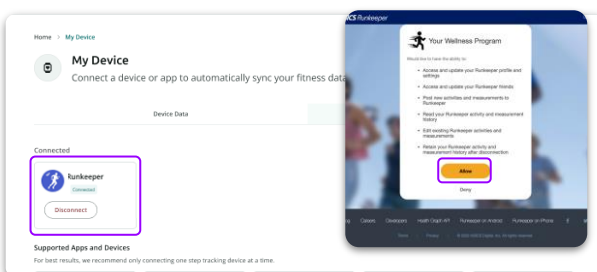
Step 3



Grant Permission

1. You will be directed to log in to your Runkeeper account.

Step 4



Activate

1. Select "Allow" to complete connection.
2. Your device is connected!

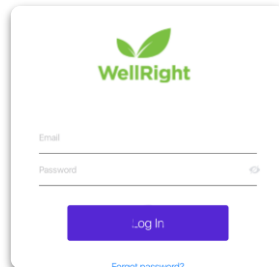
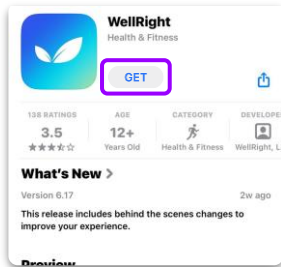
Note: It may take a few minutes for your steps to sync/update in the app.

Apple Health Mobile Set Up

This integration allows you to sync your Apple device with WellRight's platform.



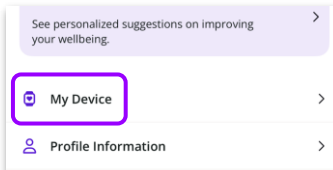
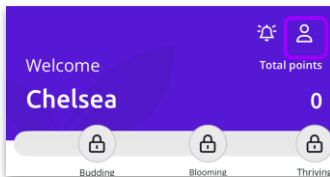
Step 1



Get the WellRight App

1. The WellRight App can be downloaded from the App Store.
2. Once loaded, open it and log in to your WellRight account.

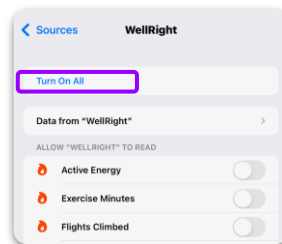
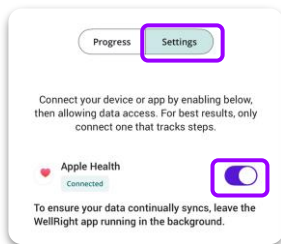
Step 2



Add a Device

1. Tap on the Profile icon on the top left corner of your screen.
2. Tap My Device.

Step 3



Grant Permission

1. Tap on the Settings tab and toggle the Apple Health slider on.
2. Navigate to your phone's Health settings, tap Data Access & Devices, then locate the WellRight icon and tap "Turn On All," or, at a minimum, "Walking + Running Distance."

Success!

Your device is now connected and will automatically sync with WellRight.

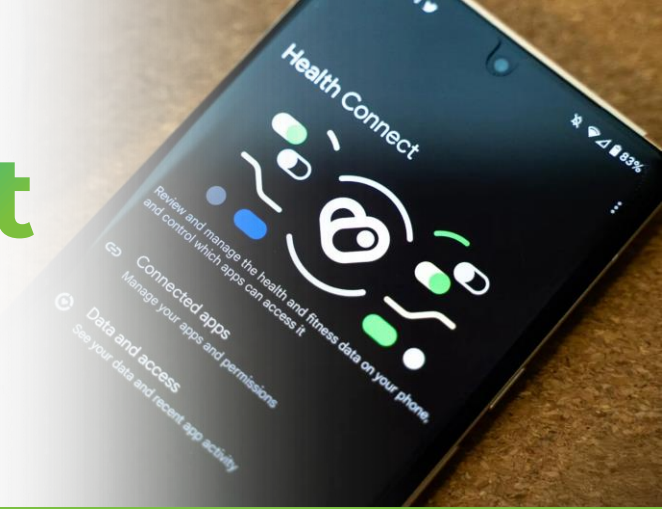
Note: It may take a few minutes for your steps to sync/update in the app.

IMPORTANT: To ensure your data continually syncs, leave the WellRight app running in the background.

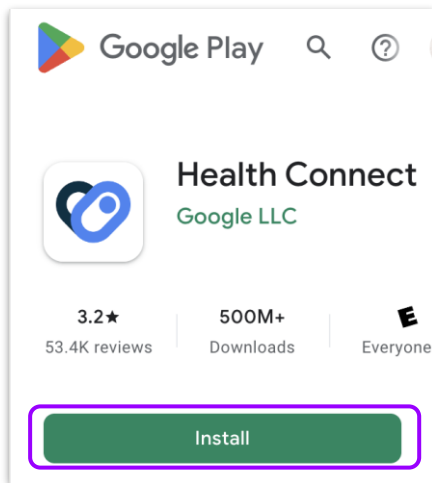
For assistance, email customerservice@wellright.com

Health Connect Mobile Setup

This integration allows you to sync your Health Connect with WellRight's platform.



Step 1



Install Health Connect

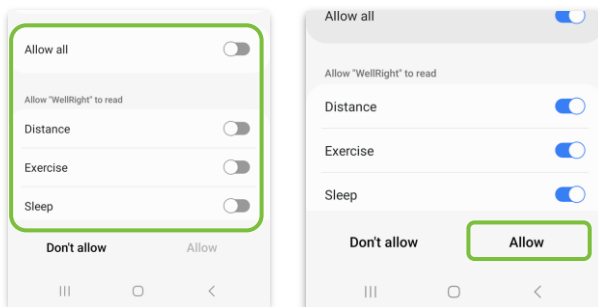
- **For Android 14 and up:**
 1. Open Settings.
 2. Tap Security and privacy > Privacy Controls > Health Connect
- **For Android 13 and lower:**
 1. Download the Health Connect app from the Play Store.
 2. Open Settings.
 3. Tap Apps > All apps > Health Connect.
 4. Tap Open.

Step 2

Connect To WellRight

1. First connect your preferred app or fitness device to Health Connect.
2. On your device, open Health Connect.
3. Tap Get Started. .

Step 3



Grant Permission

1. Under Permissions and data, tap App permissions and turn on the relevant app.
5. Select data permissions you want to share and tap Allow.
6. Go to the WellRight app Devices screen and toggle on Health Connect.*
7. Allow WellRight to access Health Connect data by selecting Allow All or choosing which data types you want to share.

*Depending on your phone's settings, you may need to allow WellRight to access your physical activity and access data in the background.

Device Syncing Troubleshooting Guide



Use this reference guide to troubleshoot common device syncing issues.

"My calendar shows no date from my device."

"My activity isn't showing up in a challenge."

"My steps aren't tracking."

General Fitness Device Troubleshooting

01

Check Device / App Permissions

Ensure permission settings are on in the wearable device. Make sure device is synced to the wearable account or app.

02

Device Menu Disconnect

Disconnect your fitness device on the WellRight App for five minutes.

03

Device Menu Reconnect

Reconnect device and allow 24 hours for the data to update.

Apple Watch Device Troubleshooting

01

Verify Connection

Make sure your Apple Watch is connected to Apple Health.

02

Apple Health Permissions

Ensure permission and security settings on Apple Health allow WellRight to access data.

03

Disconnect Apple Health

Disconnect Apple Health in the WellRight App. Logout and wait for five minutes.

04

Reconnect Apple Health

Login to the WellRight App and turn on Apple Health. Leave the app open for five minutes.