



COMING SOON

# Your new pharmacy benefits with Rightway.



Starting January 1 2027, Rightway will be your new pharmacy benefit manager. We give you a better way to manage your prescriptions with an easy-to-use app and expert support from licensed pharmacists. Here are some important details about the upcoming changes.

## CHECK YOUR MAILBOX



### MEMBER ID CARD

You'll receive a new health insurance ID card or a Rightway prescription ID card in the mail soon. A digital copy is also available in the Rightway app.

When filling a prescription after your Rightway coverage begins, be sure to present your ID card so your pharmacy can process your benefit information.



### PRESCRIPTION COVERAGE

If coverage for your current medication is changing, you'll receive a letter with details on alternative options covered under the plan. Our pharmacy team can help you switch to a more cost-effective medication if appropriate.

Visit [joinrightway.com/rx](https://joinrightway.com/rx) to view a list of covered medications.



### MAIL-ORDER AND SPECIALTY RX

If your current mail-order or specialty pharmacy is no longer considered in-network, you'll receive a letter with details on how to obtain prescriptions from one of our trusted pharmacy partners.

The Rightway pharmacy team can help you find a convenient pharmacy or transfer your prescriptions.

Need help? Call us at **888-665-1678**.

## Get support.

The Rightway pharmacy team is here to ensure you have access to the medications and support you need—throughout the transition from your previous benefits and beyond.



Need help? Let us know.

 Send A Message

## Have questions or need help? Our licensed pharmacists can:



Answer questions about your coverage and medications.



Find ways for you to save money on your prescriptions.



Contact your provider to obtain prior authorization.



Coordinate mail-order and specialty prescriptions.

## Contact the Rightway pharmacy team.

**Call:** 888-665-1678

Once your Rightway coverage begins, you can easily chat with the pharmacy team through the Rightway app.

For more information, visit [joinrightway.com/rx](https://joinrightway.com/rx).

