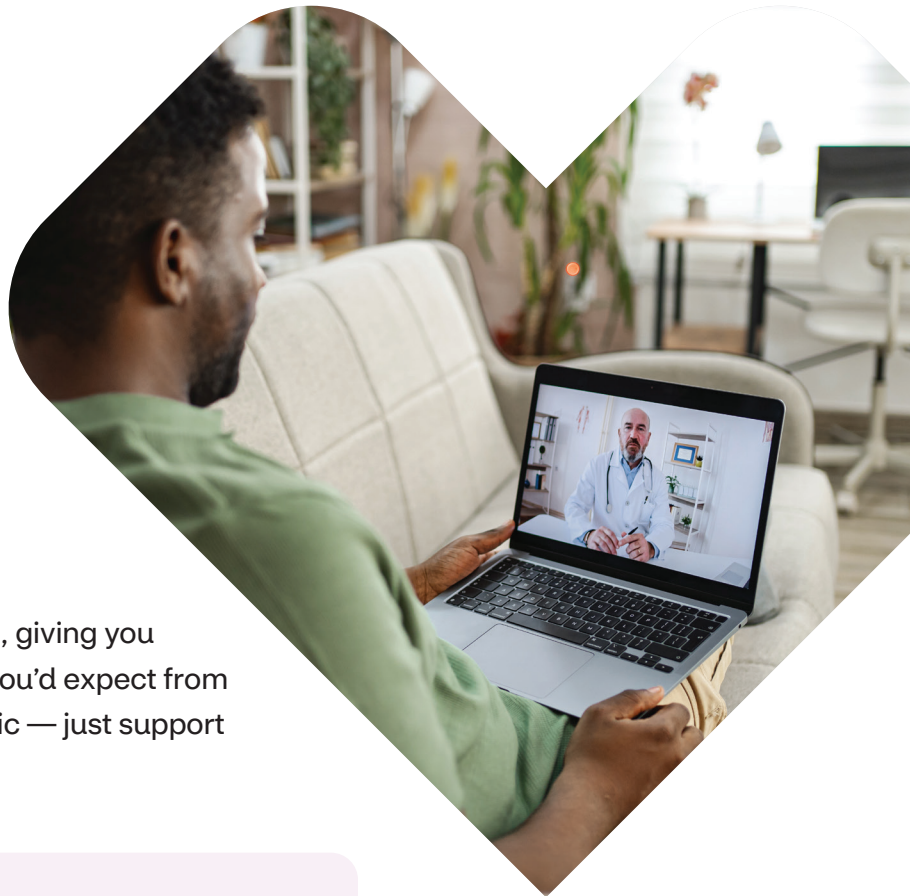




Fast, flexible primary care without compromises

Your Aetna® plan includes CVS Virtual Care®, giving you access to the same quality of primary care you'd expect from an in-person visit. No waiting rooms, no traffic — just support from the comfort of home.



Here's what you can expect from CVS Virtual Primary Care™ practice:



Schedule an appointment in five days or less



Speak with board-certified providers averaging 17 years primary care experience, and see the same provider every time



Affordable visits, with costs based on your specific plan



Your regular providers are kept in the loop with updated records so your care stays connected



Opt-in to receive a no-cost blood pressure and heart rate monitor



Coordinate referrals, send secure messages and access your care, all on one platform

Ready to try CVS Virtual Care?

Schedule a visit at
CVS.com/virtual-care
or by scanning the code.



Primary Care Availability

Monday to Friday
7 AM—7 PM
For adults, age 18 or older

The CVS virtual primary care practice offers a full range of services, including:



Preventive and primary care

- Annual preventive health screenings
- New patient primary care visits
- Post-vaccination side effects
- Healthy lifestyle habits
- Female contraceptive counseling
- Lactation counseling
- Lab ordering and clinical follow-up
- Ongoing medication management and renewal



Chronic condition management

- Diabetes management
- High blood pressure and cholesterol
- Asthma monitoring
- Tobacco/smoking cessation
- Weight loss/obesity
- HIV infection pre-exposure prophylaxis (PrEP)
- Chronic pain management



Mental health

- Depression screening and treatment
- Anxiety screening and treatment
- Insomnia treatment



24/7 urgent care

- Cold, flu and cough
- Ear infections and earaches
- Pink eye and sinus congestion
- Nausea, vomiting and diarrhea
- Rash and skin irritation

Visit [CVS.com/virtual-care](https://www.cvs.com/virtual-care) to make an appointment.

All information from your visit is HIPAA compliant and every provider connection is fully secured for your privacy. For patient support services over the phone, call **1-866-211-5678**.



**My NP has been thorough, kind and attentive...
I am so grateful. Thank you for helping me to
manage my health in an easier way! ”**

| Aetna member*

*FOR TESTIMONIAL: Member feedback reflects enrollee in an Aetna health plan and has been edited for length and clarity.

Aetna® is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna). Aetna is part of the CVS Health® family of companies. Your doctor is your choice. For a full list of providers, visit [Aetna.com](https://www.aetna.com) to log in to your member website.

CVS Health Virtual Primary Care® and CVS Health Virtual Care® services are only available in the U.S. Limitations may apply based on service, location or health plan. Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive services at no cost-share. Adolescent mental health services are limited to counseling only; mental health medication management and psychiatry services remain available only for adults 18+. Controlled substances not prescribed. Subject to benefits and eligibility verification.