



Get the care you need anytime, anywhere with CVS Virtual Care[®]



For everyday illnesses, chronic conditions, mental health support and more, a virtual visit helps getting the care you need more convenient. As part of your Aetna[®] plan, CVS Virtual Care[®] makes it easier for you to connect with a trusted, in-network provider on your schedule.

CVS Virtual Care is here for:



24/7 urgent care

Virtually connect more quickly and easily with a licensed provider for minor illnesses and injuries.



Mental health services

Talk with a therapist about your anxiety or stress. Or schedule time with a psychiatric mental health nurse practitioner (PMHNP) for diagnosis, treatment and medication management.



Primary care services

Book a new patient appointment within days, and see the same provider for each visit. You can also opt in to receive a no-cost blood pressure and heart rate monitor.

Get coordination of **in-person care** when needed at nearby in-network providers. Plus, your virtual visit records can be automatically shared with your other providers.

“My provider was very helpful and took the time to review my history and address my health concerns.”

| Aetna member*

Ready to try CVS Virtual Care?

Schedule a visit at CVS.com/virtual-care or by scanning the code.



*FOR TESTIMONIAL: Member feedback reflects enrollee in an Aetna health plan and has been edited for length and clarity.

Find more affordable visits through your health plan



24/7 urgent care

*Available 24/7
for adults and children
(18 months+)*

Get treatment for:

- Coughs, colds, flu and strep
- Joint, head, and stomach pain
- Infections (ear, sinus, skin, UTI)
- Medication refills



Mental health services

Available for adults and children (ages 13+) from 8 AM—7:30 PM, 7 days a week

Get treatment for:

- Anxiety and mood disorders
- Depression screening
- Support with stress, life adjustments and conflict resolution
- Sleep and related health behaviors
- Medication management (ages 18+)



Primary care services

Available for adults and children (ages 18+) from Monday to Friday, 7 AM—7 PM

Get treatment for:

- Chronic illnesses (asthma, diabetes)
- Sick care
- Wellness and annual health assessment
- Follow-ups from in-person visits
- Lab ordering and clinical follow-up
- Medication adjustments and refills



Visit [CVS.com/virtual-care](https://www.cvs.com/virtual-care) to make an appointment.

All information from your visit is HIPAA compliant and every provider connection is fully secured for your privacy. For easy and accessible patient support services over the phone, call **1-866-211-5678**.

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CVS Health Virtual Primary Care® and CVS Health Virtual Care® services are only available in the U.S. Limitations may apply based on service, location or health plan. Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive services at no cost-share. Adolescent mental health services are limited to counseling only; mental health medication management and psychiatry services remain available only for adults 18+. Controlled substances not prescribed. Subject to benefits and eligibility verification.